

# Code of Conduct

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WORLD'S ENGLISH EXPERTS

[www.britishcouncil.org.eg](http://www.britishcouncil.org.eg)

**To make the experience at the British Council positive and effective, we:**

- Treat each other with respect at all times
- Don't use patronising, offensive, abusive or intimidating language or gestures
- Don't make jokes, remarks or insinuations that may be considered inappropriate about people's background, appearance, gender, religion, culture, habits, economic status etc.
- Don't ask for personal information, including social media, from teachers/staff
- Silence mobile phones and don't use them while in class
- Come to class on time and ready to work together
- Follow the instructions of the security staff

## Disciplinary measures

**Depending on the nature and severity of misconduct, the disciplinary measures are as follows:**

- Verbal warning
- Removal from premises
- Ban from course (with no refund)
- Ban from all courses and centres of the British Council Egypt.