To make the experience at the British Council positive and effective, we:

• Treat each other with respect at all times
• Don't use patronising, offensive, abusive or intimidating language or gestures
• Don't make jokes, remarks or insinuations that may be considered inappropriate about people’s background, appearance, gender, religion, culture, habits, economic status etc.
• Don't ask for personal information, including social media, from teachers/staff
• Silence mobile phones and don't use them while in class
• Come to class on time and ready to work together
• Follow the instructions of the security staff

Disciplinary measures

Depending on the nature and severity of misconduct, the disciplinary measures are as follows:

• Verbal warning
• Removal from premises
• Ban from course (with no refund)
• Ban from all courses and centres of the British Council Egypt.